



EUROPEAN COMMISSION

## **PROTECTION OF YOUR PERSONAL DATA**

**This privacy statement provides information about the processing and the protection of your personal data.**

**Processing operation:** Copernicus Emergency Management Service (EMS)

**Data Controller:** JRC.E.1

**Record reference:** DPR-EC-00246

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## **1. Introduction**

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information in relation to processing operation “Copernicus Emergency Management Service” (Copernicus EMS) undertaken by JRC.E.1 is presented below. The [Copernicus Emergency Management Service](#) provides information for emergency response in relation to different types of disasters, including meteorological hazards, geophysical hazards, deliberate and accidental man-made disasters and other humanitarian disasters as well as prevention, preparedness, response and recovery activities.

## **2. Why and how do we process your personal data?**

Purpose of the processing operation: JRC.E.1 collects and uses your personal information exclusively for communication purposes that are strictly connected to the Emergency Management Service (EMS) service. In particular, Copernicus EMS supports all actors involved in the management of natural or man-made disasters by providing geospatial information to inform decision making. The EMS is composed out of three components:

- 1.) On-Demand Mapping which includes rapid mapping and risk and recovery mapping,
- 2.) Early Warning and Monitoring which includes the constant monitoring and forecasting of forest fires (European Forest Fire Information System - EFFIS), floods (European and Global Flood Awareness Systems - EFAS and GloFAS) as well as droughts (European and Global Drought Observatories - EDO and GDO),
- 3.) Exposure Mapping which includes the Global Human Settlements layer.

The EMS is implemented by DG JRC through a co-delegation agreement with DG DEFIS and DG ECHO (ARES(2021)2234141 - 31/03/2021).

Your personal data will *not* be used for an automated decision-making including profiling.

## **3. On what legal ground(s) do we process your personal data**

We process your personal data, because according to Article 5(1)(a) of Regulation (EU) 2018/1725 processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body (for the purposes of user management and to guarantee the tool functionality and to allow relevant public authorities to register for the EFAS service and on the demand CEMS Rapid Mapping and Risk & Recovery Mapping) and because you have given consent to the processing of your personal data according to Article 5(1)(d) of Regulation (EU) 2018/1725 for the purposes of allowing citizens to use the CEMS GloFAS service.

The data is collected under the frame of the Copernicus EMS which is part of the Union space program (Regulation (EU) 2021/696 of the European Parliament and of the Council of 28 April 2021 establishing the Union Space Programme and the European Union Agency for the Space

Programme and repealing Regulations (EU) No 912/2010, (EU) No 1285/2013 and (EU) No 377/2014 and Decision No 541/2014/EU).

We do not process special categories of personal data, therefore Article 10 of Regulation (EU) 2018/1725 does not apply.

#### **4. Which personal data do we collect and further process?**

In order to carry out this processing operation JRC.E.1 collects from:

- Authorized EC officials and other staff of the Copernicus Emergency Management Service
- Citizens using Copernicus Emergency Management Service
- Relevant national public authorities

the following categories of personal data:

- Identification data: Name, contact and location details (e-mail address, telephone number, mobile telephone number, postal address, company and department, country of residence).
- IP address, security data/log files.

The provision of personal data is strictly connected to the EMS service.

#### **5. How long do we keep your personal data?**

JRC.E.1 only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing, namely:

- **Identification data:** as long as JRC continues to work in support emergency responses, or until the data subject requests to be deleted from the list.
- **IP address, security data/log files:** Stored for a maximum of 6 months. In the context of investigations of security incidents the personal data could be further processed following record DPR-EC-02886 - DIGIT IT security operations and services, where a different retention period applies.

#### **6. How do we protect and safeguard your personal data?**

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission or of its contractors. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' [Regulation \(EU\) 2016/679](#)).

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being

processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

#### **7. Who has access to your personal data and to whom is it disclosed?**

Access to your personal data is provided to the Commission staff and EMS contractors responsible for carrying out this processing operation and to authorised staff according to the “need to know” principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

#### **8. What are your rights and how can you exercise them?**

You have specific rights as a ‘data subject’ under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) of Regulation (EU) 2018/1725 on grounds relating to your particular situation.

You have consented to provide your personal data to JRC.E.1 for the present processing operation. You can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

#### **9. Contact information**

##### **- The Data Controller**

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, at [JRC-EMS@ec.europa.eu](mailto:JRC-EMS@ec.europa.eu).

##### **- The Data Protection Officer (DPO) of the Commission**

You may contact the Data Protection Officer ([DATA-PROTECTION-OFFICER@ec.europa.eu](mailto:DATA-PROTECTION-OFFICER@ec.europa.eu)) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

##### **- The European Data Protection Supervisor (EDPS)**

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data

Protection Supervisor ([edps@edps.europa.eu](mailto:edps@edps.europa.eu)) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

#### **10. Where to find more detailed information?**

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-EC-00246 Copernicus Emergency Management Service (EMS).